

# Catch Share Online System Troubleshooting Guide

**June 2016** 

portal.southeast.fisheries.noaa.gov/cs

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Disclaimer: Screen shots contained in this document are subject to change. Revisions to this document will be periodically posted on the Southeast Regional Office IFQ website.

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# **Gulf of Mexico IFQ Program Introduction**

Welcome to the Red Snapper and Grouper-Tilefish Individual Fishing Quota (IFQ) programs. The IFQ programs are managed and accessed through an online accounting system, where all transactions are completed through our website. If this is your first time using the SERO Catch Share system, this document will guide you through the different functions of the website. If you have any questions, please feel free to e-mail <a href="mailto:nmfs.ser.catchshare@noaa.gov">nmfs.ser.catchshare@noaa.gov</a>, or call SERO Catch Share Support at **1-866-425-7627 (Option 2)** Monday through Friday, 8:00 am to 4:30 pm, Eastern Time, excluding Federal holidays.

The online system is dynamic and some changes to the layout may occur over time. We frequently update the supporting documents for the online system and you can access these updated versions from the SERO Catch Share website. We encourage you to provide feedback and suggestions about the online system. Your suggestions are often incorporated into the design to provide a system with functions adapted to your needs.

The red snapper IFQ program was implemented in 2007, and included a provision to allow non-permitted public participation after 5 years of the program's operation. On January 1, 2012, the red snapper IFQ program became open to all U.S. citizens and permanent resident aliens. The Grouper-Tilefish IFQ program was implemented in 2010, and similar to the Red Snapper IFQ program, included a provision to allow non-permitted public participation after 5 years of the program's operation. On January 1, 2015, the Grouper-Tilefish IFQ program became open to all U.S. citizens and permanent resident aliens. This means that any qualifying entity may apply for an IFQ account by completing an IFQ Online Account Application. With this account, a non-permitted participant may purchases shares and allocation of red snapper, grouper, or tilefish, but may not harvest these species. An active IFQ account and valid reef fish permit are still required to harvest any IFQ species. The IFQ program is a commercial harvest limited access program; therefore, the allocation cannot be used toward recreational catch.

# **Overview of Account Features**

	Role			
Account Features	Shareholder	Dealer	Vessel Accounts	
View Shares	X			
Transfer Shares	X			
Receive Shares	X			
View Share History	X			
View Allocation	X		X (for vessel only)	
Transfer Allocation	X			
View Allocation History	X			
Allocation Ledger	X			
View Vessels	X			
Create a Vessel Account	X			
Report a Landing Notification	X			
Submit a Landing Location	X	X	X	
View Approved Landing Locations	X	X	X	
View Landing Notifications	X	X	X (for vessel only)	
View Landing Transaction History	X	X	X (for vessel only)	
Update Your Account	X	X	X	
View Messages	X	X	X	
View/Print Dealer Endorsement		X		
Complete a Landing Transaction		X		
Landing Transaction Correction		X		
View Cost Recovery Fees		X		
Pay Cost Recovery Fees		X		

The table above summarizes online account features available to shareholders, dealers, and vessel account holders. The features you will be able to use and see when logging on to the SERO Catch Share system will be different depending on your role.

# **Setting Your Screen Resolution**

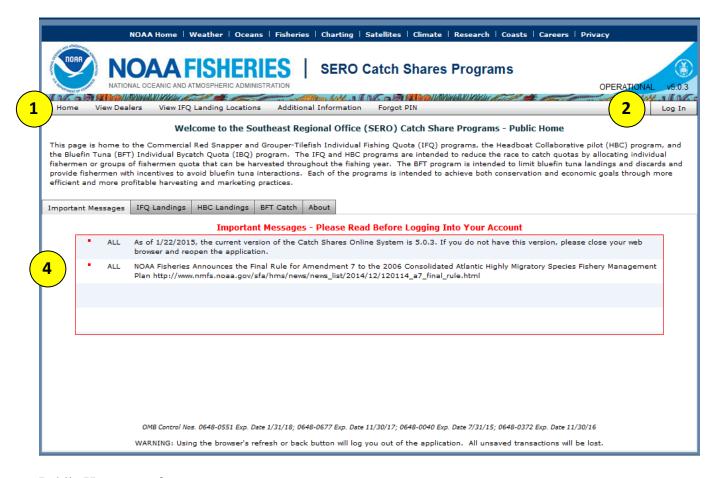
Some users have reported screen scrolling issues using the latest version of the IFQ Online System. The system was designed for screen resolutions of 1024 x 768 or higher. If you experience scrolling issues, try one or more of the following:

- 1. Verify or change your screen resolution to 1024 x 768 or higher.
  - a. Windows XP: Right click on your desktop, select **Properties**, and then **Screen Resolution**.
  - b. Windows 7: Right click on your desktop, select Screen Resolution.
- 2. Maximize your browser window.
- 3. Change your browser to Full Screen mode by clicking the F11 key (click F11 again to return to normal view).
- 4. Close any unused toolbars in your browser (typical toolbars include Yahoo! Search Bar and Google Search).
- 5. Hide the bookmarks/links bar Hide the browser menu bar
- 6. Open the application in a different browser (e.g., Mozilla Firefox, Google Chrome, Microsoft Internet Explorer, or Apple Safari).

If these steps fail to resolve the issue, please contact SERO Catch Shares Customer Support.

Let's go online, log in, and set up your account. To log in to the program on your computer start your internet browser, then go to the SERO catch shares online website.

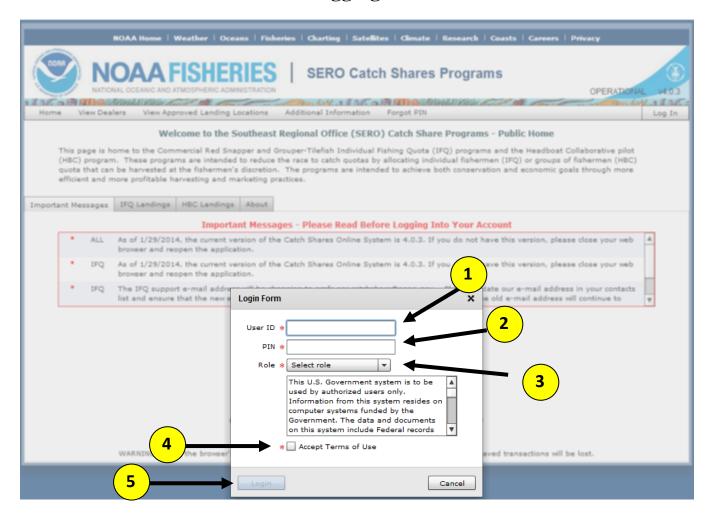
# **SERO Catch Share System Public Homepage**



#### Public Homepage features:

- 1. Menu bar allows you to view approved dealers (View Dealers), landing locations (View Landing Locations), view additional information (Additional Information), and obtain forgotten personal identification numbers (PIN) for logging into the system. The Additional Information tab provides links to important documents, such as Frequently Asked Questions, share/allocation calculator, video tutorials, etc.
- 2. Log In button
- 3. Description of the SERO Catch Share program website and the different programs that are hosted through the site.
- 4. Important Messages to read before logging on.
- 5. If you select the tab for IFQ Landings, you will see the commercial quotas/allowances by share category, current reported landings, and annual quota remaining and the IFQ customer service phone number and e-mail address.

# **Logging In**

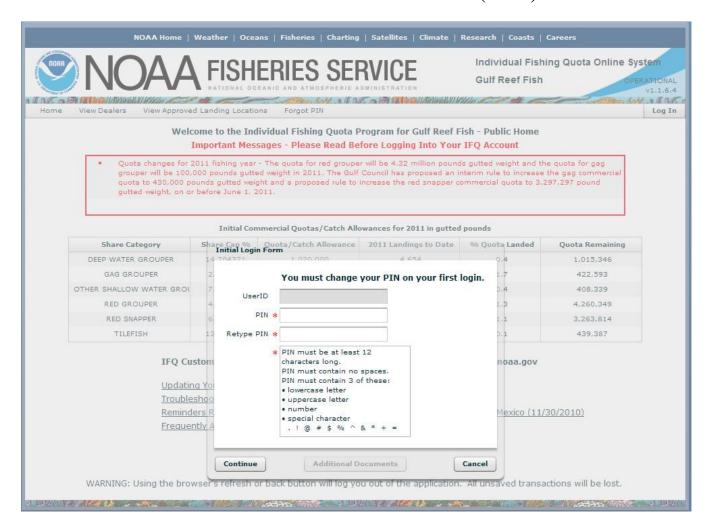


After clicking on the **Log In** button in the upper right corner of the SERO Catch Shares homepage a pop-up box will appear.

To log in to the SERO Catch Share system:

- 1. Enter your User ID (mailed to you in your IFQ packet). User IDs are usually 4 letters followed by 4 numbers and are NOT case sensitive.
- 2. Enter your PIN (mailed to you in a separate letter). <u>PINs are case sensitive</u> (upper and lower case must be exact).
- 3. Select your role: IFQ Shareholder, IFQ Dealer, or IFQ Vessel account
- 4. Read the Terms of Use, then check the Accept Terms of Use box
- 5. Click the Login button to access your account. The Login button will only appear when you have completed steps 1-4. When you login for the first time, you will be required to change your PIN.

# **Personal Identification Numbers (PINs)**



You must change your PIN after logging in for the first time. PIN changes are required security measures for your protection; think of your IFQ account like a bank account. You will be required to change your PIN every 180 days.

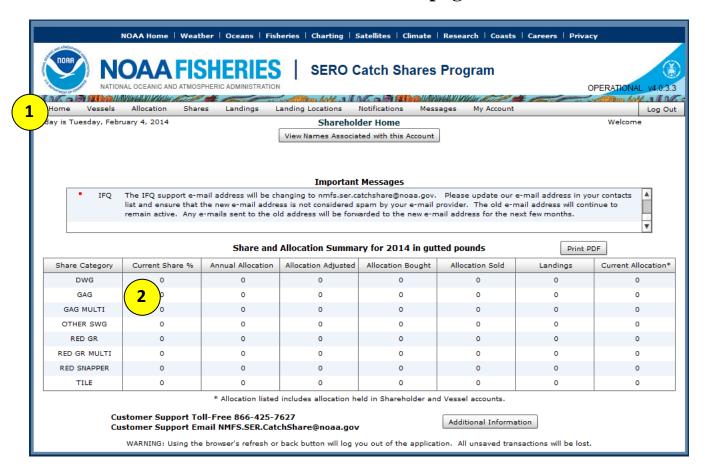
New PINs must be at least 12 characters long and contain at least 3 of the 4 conditions:

- Uppercase letters
- Lowercase letters
- Numbers
- The following special characters ! @ \$ % ^ & \* ()?.

#### Examples:

- IFQpassword1234
- LoveRed\$napper
- RatherBeF!\$H!NG

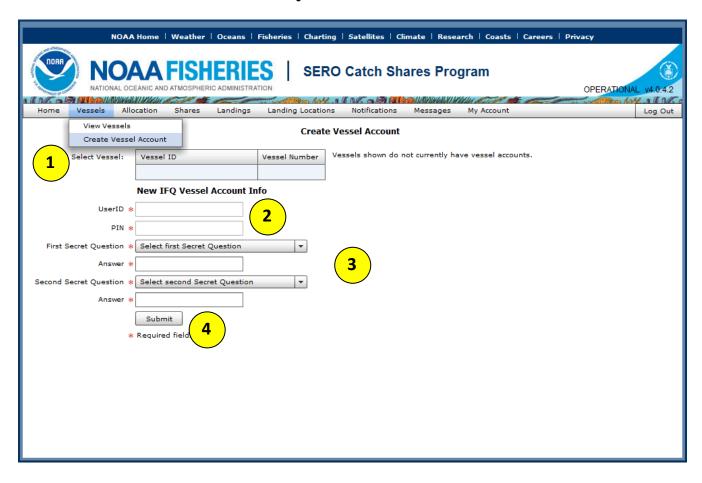
# **Shareholder Homepage**



#### Shareholder Home features:

- 1. The menu bar allows you to access functions within your account.
- 2. The table on the center of the screen will summarize your IFQ shares and annual allocation by share category. The table will also include allocation bought and sold during the year, total annual landings, and allocation remaining to be used. Note: Your red grouper allocation can be calculated by adding the Red Grouper allocation and Red Grouper Multiuse allocation. Your gag grouper allocation can be calculated by adding your Gag Grouper allocation and your Gag Grouper Multiuse allocation.

# **Create your Vessel Account**

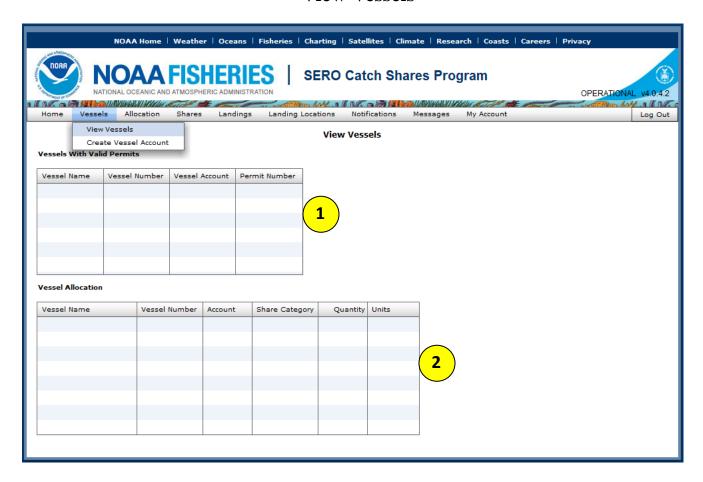


On the menu bar, select Vessels then Create Vessel Account.

- 1. Click on the vessel listed in the table at the top and make sure it is highlighted in dark blue.
- 2. When a vessel is selected, the UserID and PIN will be automatically generated by the system.
- 3. Select two secret questions and answer them.
- 4. Select Submit.

You will be able to change the vessel account PIN following the steps on the **Update Account** page.

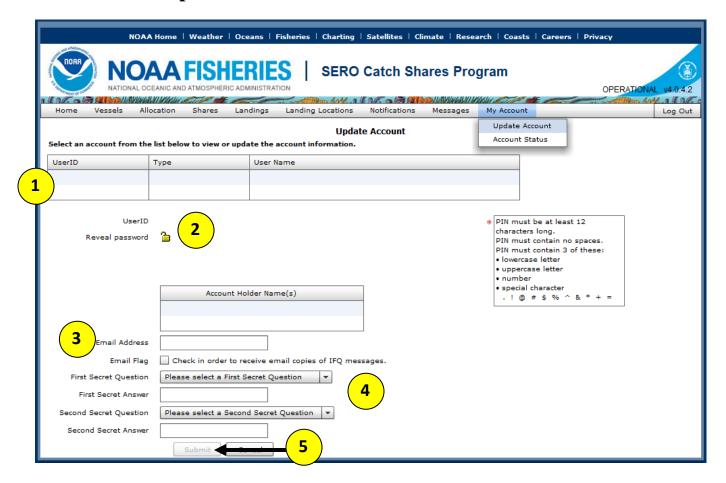
#### **View Vessels**



#### On the menu bar, select Vessels then select View Vessels

- 1. Table 1 provides a summary of vessels with valid reef fish permits. The table includes pertinent information about the vessel, including vessel number, vessel name, vessel account User ID, and reef fish permit number. Your PIN for each of your vessel accounts can be found on the **Update Account** page.
- 2. The Vessel Allocation table summarizes allocation (pounds) by share category for each of your vessel accounts. You can transfer allocation from your main shareholder account to your vessel account(s) by going to **Allocation** then selecting **Transfer Allocation**.

## **Update Your Account/Locate Your Vessel PIN**

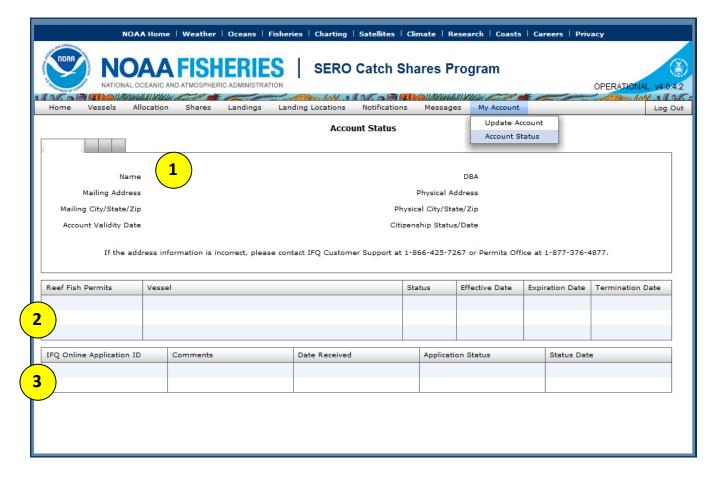


On the menu bar, select My Account then select Update Account

To update your account or find a UserID and personal identification number (PIN):

- 1. Click on the account you would like to update or view, it will be highlighted in dark blue when selected.
- 2. Once you have selected a UserID, click the icon of the lock to view your PIN for that account. To update your PIN, delete the old PIN and type a new PIN, then retype the PIN to confirm the change in the space below. The PIN must meet the PIN criteria shown on the page. Your vessel account PIN will be used for completing landing transactions with a dealer.
- 3. Enter your e-mail address and check the email flag box to receive IFQ-related messages, such as transaction confirmations and dealer CRF payment reminders.
- 4. Select two secret questions and provide answers to each of these questions. These secret questions allow you to retrieve your PIN using the Forgot PIN feature on the Gulf Reef Fish IFQ homepage. If you call with specific questions about your account, Customer Support may also ask you these questions to confirm your identity.
- 5. Press Submit to update your account.

#### **Account Status**



On the menu bar, select My Account then select Account Status

This page displays important information that is related to the account.

- 1. The top portion of the page displays the account holder names, mailing address, account validity date (the date that a new IFQ Online Account Application is due), and the citizenship status (you must be a U.S. citizen or permanent resident alien to participate in the IFQ program).
- 2. This table displays information relevant to reef fish permits associated with the account. It can be used as a reminder for renewing your permit.
- 3. The last table displays information related to the Online Account Application that you returned.

If you have a corporation or business account, there will be a table at the bottom of the page, which displays the shareholders of the company and shareholdings.

# Share Cap, Share Cap Exposure, and Allocation Cap

#### **Business Shareholder Information**

All businesses are required to report their ownership and officers. When renewing a Reef Fish Permit or applying for an IFQ Online Account, NOAA Fisheries Service requires businesses to provide their ownership and officer information to ensure no person, including a corporation or entity, individually or collectively, holds IFQ shares in excess of the IFQ Share Cap. Businesses should provide updated information to NOAA Fisheries Service within 30 days of when changes occur.

#### **Share Cap**

The Magnuson-Stevens Act prohibits IFQ shareholders from acquiring an excessive share of the total allowable catch of an IFQ fishery. The Gulf Council defined the IFQ share caps for commercial grouper-tilefish and red snapper as the maximum IFQ shares per share category initially issued to a person, corporation, or other entity at that start of each program. The intent of the IFQ share cap is to prevent any IFQ participants from holding an excessive amount of IFQ shares and monopolizing the fishery.

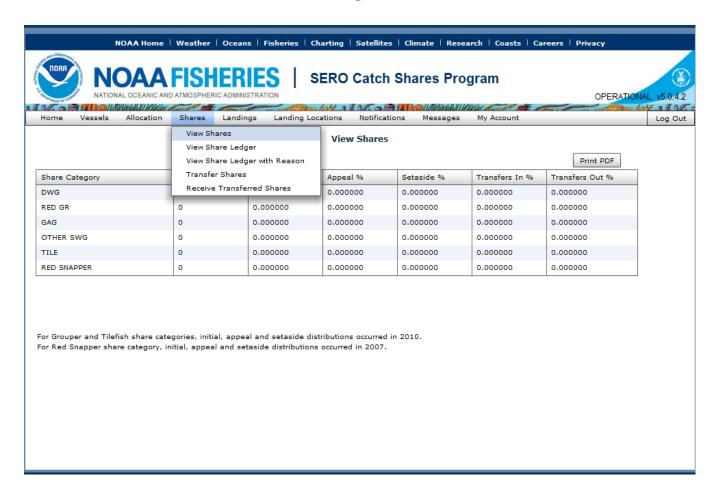
#### **Allocation Cap**

The total Grouper-Tilefish allocation cap is the sum of the maximum allocations associated with all five grouper-tilefish IFQ share caps. The allocation cap is calculated annually based on the applicable quotas or catch allowance associated with each share category. There is no allocation cap for red snapper.

The share cap percentages and allocation cap are below:

Share Category	Share Cap (%)	Allocation Cap as of 1/1/15	
Red snapper	6.0203	N/A	
Deep-water grouper	14.704321		
Gag	2.349938		
Red grouper	4.331882	540,967 lbs	
Shallow-water grouper	7.266147		
Tilefish	12.212356		

# **Viewing Shares**

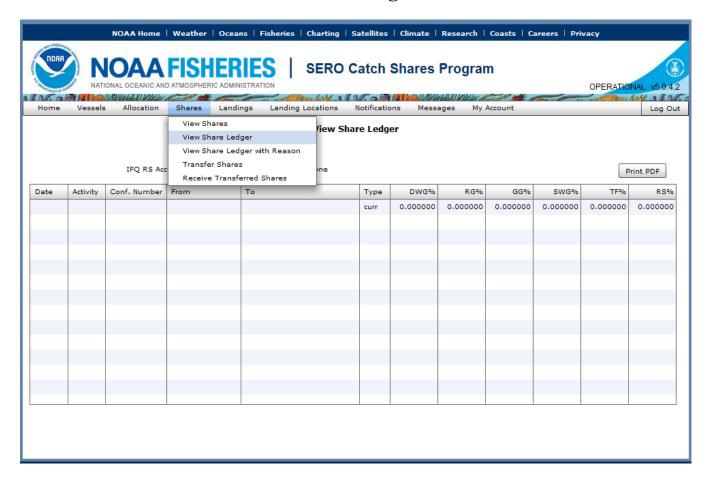


On the menu bar, select Shares then select View Shares

This page displays the percent shares (i.e., percent of the annual quota) you hold for each share category.

You can also view your share history by selecting **Shares** on the menu bar then selecting **View Share Ledger** or **View Share Ledger with Reason.** 

# **Share Ledger**



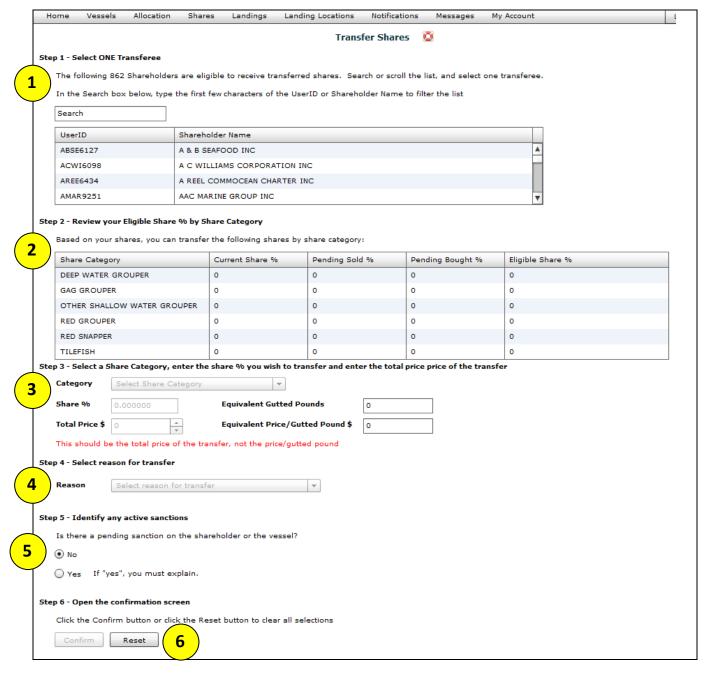
On the menu bar, select Shares then select View Share Ledger

This page displays all share transfers into and out of your account by share category. At the bottom of the table you can view your current shares by share category.

Select the **Print PDF** button to print a copy of your entire share history.

The function **View Share Ledger with Reason** shows the share transfer history, including the total price recorded and equivalent pounds for each transfer.

#### **Transfer Shares**

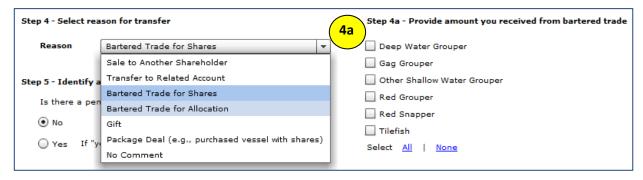


On the menu bar, select Shares then select Transfer Shares.

- 1. Select a shareholder who is eligible to receive transferred s....es.
- 2. Review your eligible shares. You cannot transfer a greater amount of shares than the amount listed in the eligible share % column. Eligible shares are your current shares minus any shares listed in Pending Sold, and do not include shares listed under Pending Bought. Shareholders are also prohibited from selling shares that would reduce the account's shares fewer than the amount needed to repay an overage in the following fishing year, and therefore these shares are not eligible to be transferred.

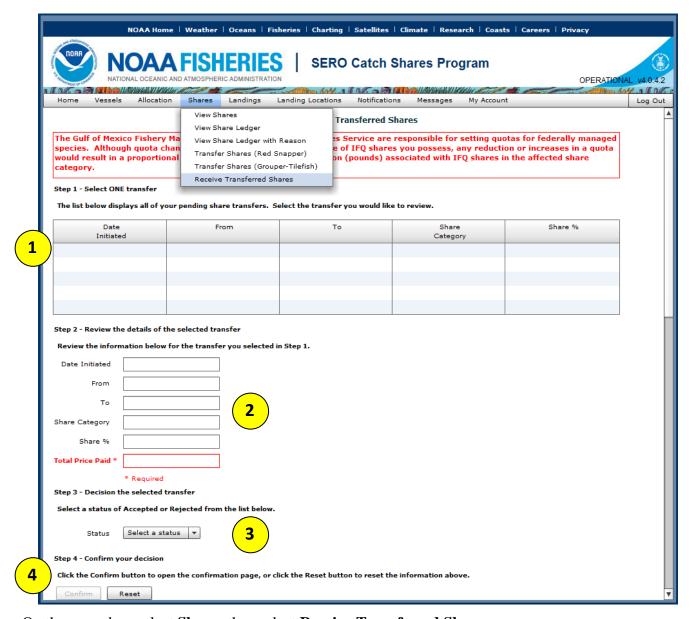
#### **Transfer Shares (continued)**

- 3. Enter the percent of shares being transferred and the total price for the transfer. Please provide accurate price information to allow for review of IFQ program performance.
- 4. Select the reason for the transfer. The reasons listed in the drop down help managers analyze price reporting data when evaluating IFQ program performance.
  - a. Below are the available choices and their definitions:
    - i. <u>Sale to Another Shareholder</u>: Sold the allocation and/or shares to another, unrelated account.
    - ii. <u>Transfer to Related Account</u>: Sold to an account which you are the owner or similar association.
    - iii. <u>Bartered Trade for Shares</u>: Bartered or traded shares/allocation for one share category to receive shares for a different share category.
    - iv. <u>Bartered Trade for Allocation</u>: Bartered or traded shares/allocation for one share category to receive allocation for a different share category.
    - v. <u>Package Deal (e.g., purchased vessel with shares)</u>: Bought shares and/or allocation in conjunction with another purchase (such as shares/allocation were bought alongside the Gulf Reef Fish commercial fishing permit).
    - vi. Gift: Gift to another shareholder.
    - vii. No Comment
  - b. If you select either of the **Bartered Trade** options, Step 4a will appear which asks that you provide the bartered share categories.



- 5. An IFQ shareholder subject to a sanction is prohibited from initiating a share transfer. An IFQ shareholder who is subject to a *pending* sanction must disclose in writing to the prospective transferee the existence of any pending sanction at the time of the transfer. Select "Yes" if there is a pending sanction. If you select "Yes" a box will appear and you must explain the pending sanction.
- 6. Confirm the request for share transfer. *Remember that a share transfer is not complete when the transferor submits the share transfer.* The transferee must log into their shareholder account, select the "Receive Transferred Shares" tab, and then accept the share transfer.
  - a. Both steps of the share transaction must be completed before the shares are transferred to the transferree's shareholder account.
  - b. A share transfer transaction that remains in pending status (i.e., has not been accepted by the transferee) after 30 days from the date the transferor initiated the transfer will be cancelled. The pending shares are then available to the shareholder who initiated the transfer.

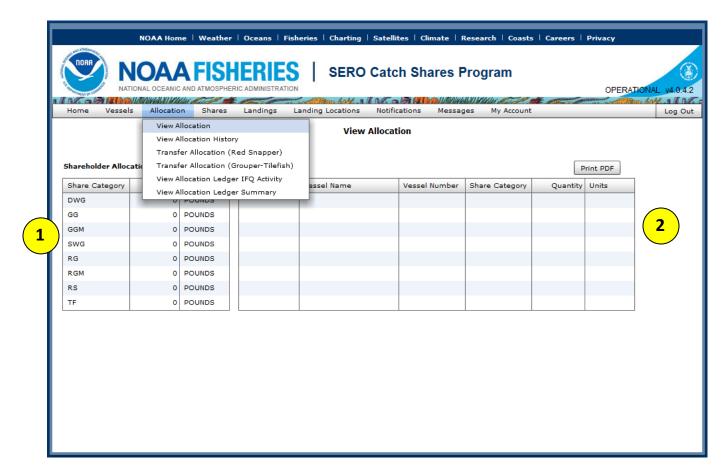
#### **Receive Transferred Shares**



On the menu bar, select Shares then select Receive Transferred Shares.

- 1. The table provides a summary of pending transfers from another IFQ shareholder to you. Included in the table are the percentage of shares transferred by share category and the transfer status. Select a transfer from the list.
- 2. Review each share transfer to ensure the percentage, price, and other information are correct. Enter the total price paid for the share transfer.
- 3. Click on the down arrow and select 'Accepted' to accept the transfer or 'Rejected' if the information is incorrect and you are rejecting the transfer.
- 4. Select the 'Confirm' button to confirm your acceptance/rejection of the share transfer. You will then see a pop-up screen asking you to confirm the transaction for final submission.

#### **View Allocation**

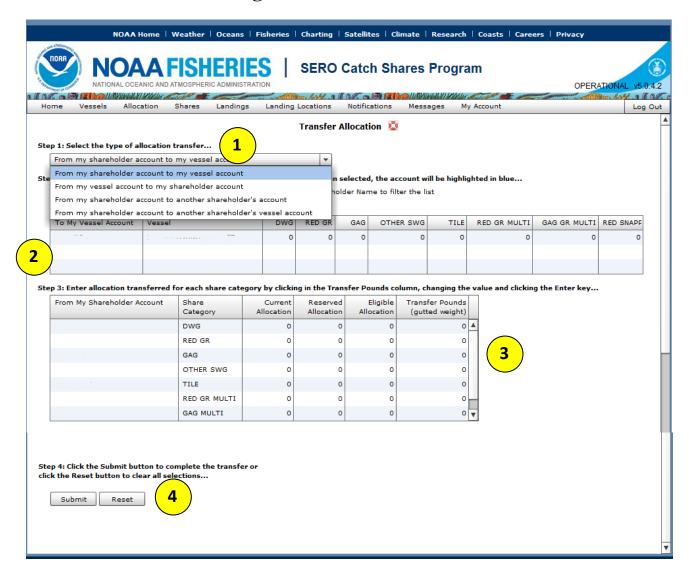


On the menu bar, select Allocation then select View Allocation.

#### **View Allocation features:**

- 1. The table on the left summarizes your annual allocation (in pounds gutted weight) by share category held in the shareholder account. This table will include only allocation that has not been landed during the year or that has not been transferred to a vessel account or another shareholder.
- 2. The table on the right summarizes allocation in pounds gutted weight on your vessel(s). Allocation may be transferred to your vessel account(s) from your main shareholder allocation account or from other shareholder accounts. The allocation in a vessel account must be sufficient to cover the amount being landed on a trip.

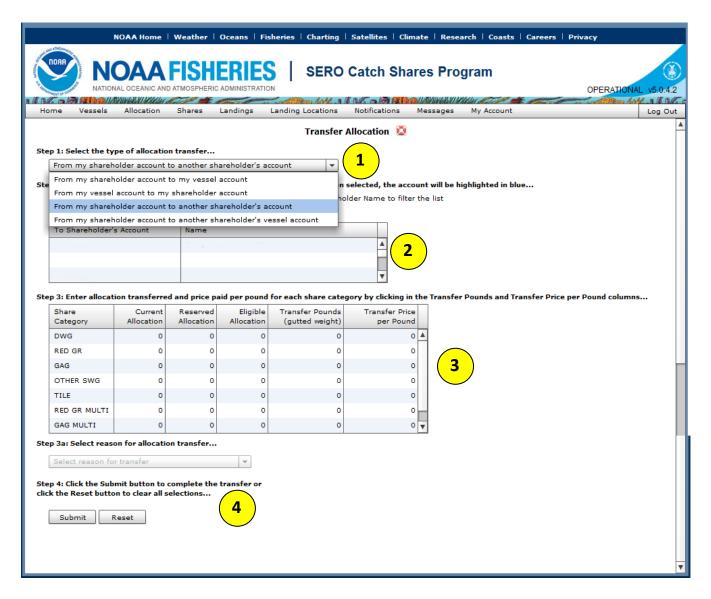
# **Transferring Allocation To Your Vessel Account**



On the menu bar, select Allocation then select Transfer Allocation.

- 1. Select "From my shareholder account to my vessel account" from the drop-down menu.
- 2. Select your vessel account by clicking the vessel name so that it is highlighted in dark blue. The numbers to the right of your vessel's name indicate the allocation currently held in the **vessel** account by share category.
- 3. The table at the bottom shows the allocation currently in your **shareholder account**. In the "Transfer Pounds (gutted weight)" column type in the number of allocation pounds you wish to transfer for each share category. If you only enter pounds in one row, press tab or click outside of that cell to move on. Allocation is reserved if the account has a landing notification without a matching landing transaction. Landing notifications reserve allocation for 96 hours or until the landing transaction is completed, whichever comes first. Eligible allocation is your current allocation minus the reserved allocation.
- 4. To complete an allocation transfer press Submit in the lower left corner of the screen. You will receive a pop-up asking you to confirm the transfer.

# Transferring Allocation To Another Shareholder or Another Shareholder's Vessel Account

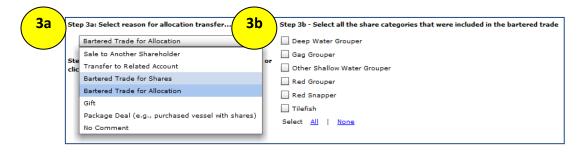


On the menu bar, select Allocation then select Transfer Allocation.

- 1. On the drop down menu, select "From my shareholder account to another shareholder's account" or "From my shareholder account to another shareholder's vessel account".
- 2. Click on the account you are transferring allocation to using the table on the middle of the screen and highlight it in dark blue.
- 3. The table at the bottom shows the allocation currently held by your **shareholder account**. In the column for "Transfer Pounds (gutted weight)" type in the number of pounds of allocation transferred for each share category. Also, enter the price paid per pound for the allocation transfer. If you only enter pounds in one row, press tab or click outside of that cell to move on.

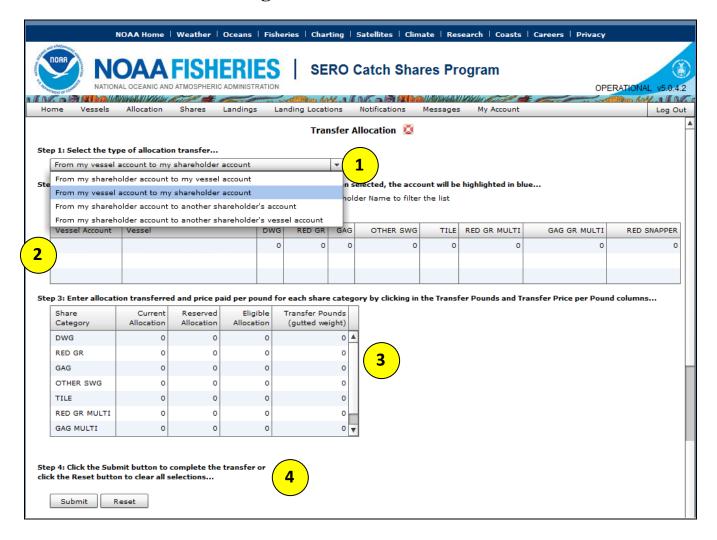
# Transferring Allocation To Another Shareholder or Another Shareholder's Vessel Account (Continued)

- 3a. Select the reason for the transfer, this information is used to evaluate the IFQ program.
  - o Below are the available choices and their definitions:
    - <u>Sale to Another Shareholder</u>: Sold the allocation and/or shares to another, unrelated account.
    - Transfer to Related Account: Sold to an account which you are the owner or similar association.
    - <u>Bartered Trade for Shares</u>: Bartered or traded shares/allocation for one share category to receive shares for a different share category.
    - <u>Bartered Trade for Allocation</u>: Bartered or traded shares/allocation for one share category to receive allocation for a different share category.
    - Package Deal (e.g., purchased vessel with shares): Bought shares and/or allocation in conjunction with another purchase (such as shares/allocation were bought alongside the Gulf Reef Fish commercial fishing permit).
    - Gift: Gift to another shareholder.
    - No Comment
  - o If you select either of the **Bartered Trade** options, Step 3b will appear which asks that you provide the bartered share categories.



4. To complete an allocation transfer press Submit in the lower left corner of the screen. You will receive a pop-up asking you to confirm the transfer.

## **Transferring Allocation From Vessel Account**

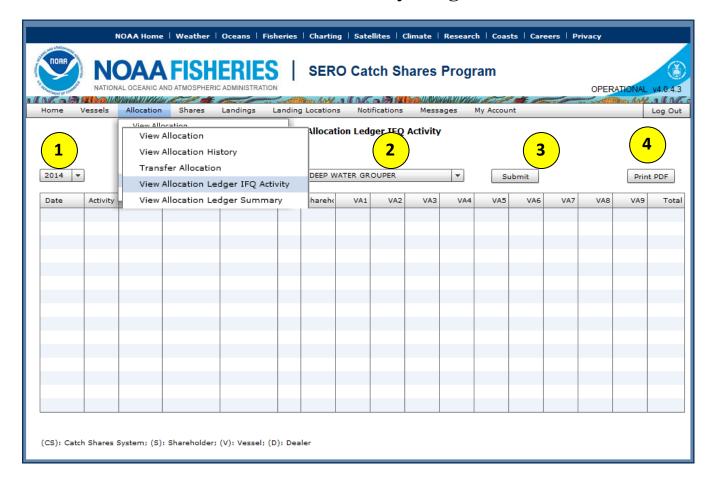


On the menu, bar select Allocation then select Transfer Allocation.

- 1. On the drop down menu, select "From my vessel account to my shareholder account".
- 2. Click on the vessel account you are transferring allocation from using the table on the middle of the screen and highlight it in dark blue.
- 3. The table at the bottom shows the allocation currently held by your **vessel account**. In the column for "Transfer Pounds (gutted weight)" enter the pounds of allocation for each share category you wish to transfer back to your shareholder account. If you only enter pounds in one row, press tab or click outside of that cell to move on.
- 4. To complete the allocation transfer press Submit in the lower left corner of the screen. You will receive a pop-up asking you to confirm the transfer.

Note: Allocation in a vessel account cannot be transferred directly to another shareholder or another vessel account. Allocation transferred from a vessel account is always transferred back into the shareholder account associated with that vessel.

# **Allocation Activity Ledger**



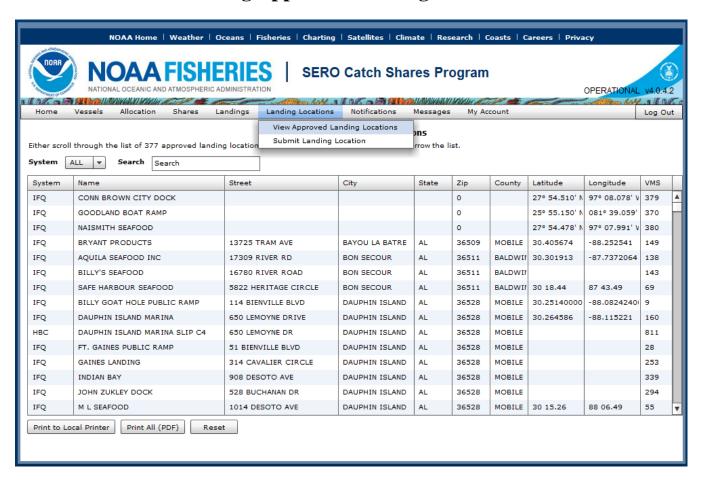
#### On the menu bar, select Allocation then select Allocation Ledger IFQ Activity

This page shows all transactions and landing notifications in chronological order for your shareholder and vessel accounts by share category.

To view allocation transactions:

- 1. Select the year.
- 2. Select the share category you wish to view.
- 3. Click **Submit**. The table will populate below with all allocation transfers related to your accounts.
- 4. Select **Print PDF** to open the ledger with all details in a print-friendly PDF version.

# **Viewing Approved Landing Locations**

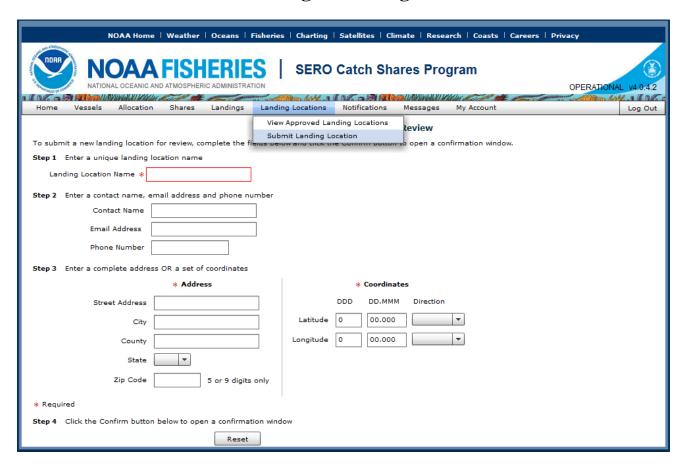


On the IFQ homepage, select **View Approved Landing Locations**. You can also view this page by selecting **Landings Locations**, then **View Approved Landing Locations** while in your shareholder or dealer account.

#### View Approved Landing Location features:

This screen allows you to view a list of pre-approved landing locations. Only pre-approved locations can be used for landing IFQ species. To submit a landing location that is not on this list for review, go to the **Submit Landing Location** page. The landing location table can be sorted by clicking on the column heading. You can also rearrange columns by clicking the column heading and dragging it right or left in the table. To search the landing location list, enter what you are searching for in the **Search** box.

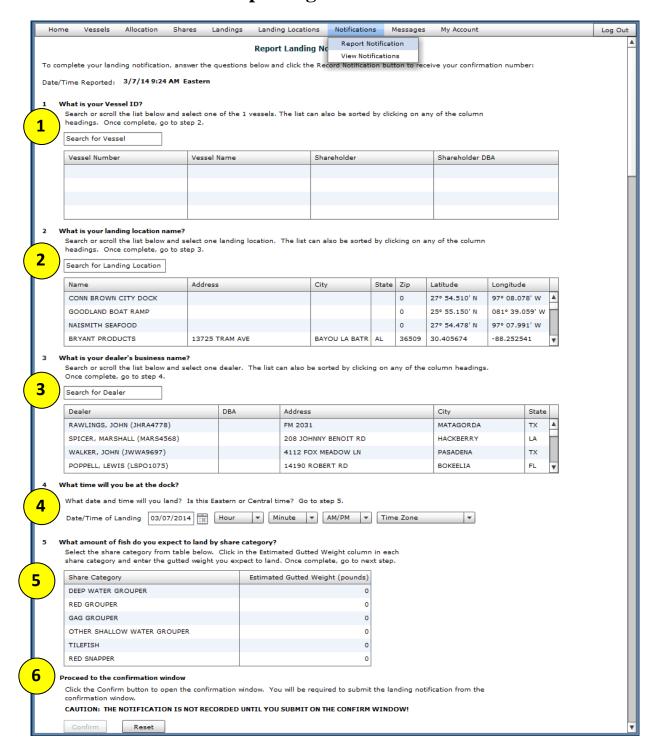
# **Submitting a Landing Location**



On the menu bar, select Landings Locations then select Submit Landing Location.

This webpage allows you to submit an IFQ landing location. You will need to provide a location name, contact information, a complete landing location address, and/or a set of GPS coordinates for the location. When submitting a landing location, it is recommended that you first review the list of preapproved landing locations on the **View Approved Landing Locations** page to ensure your landing location has not already been approved. Submitted landing locations will be reviewed for compliance with regulations. If approved, your submitted landing location will be added to the list of approved landing locations.

# **Reporting a Notification**

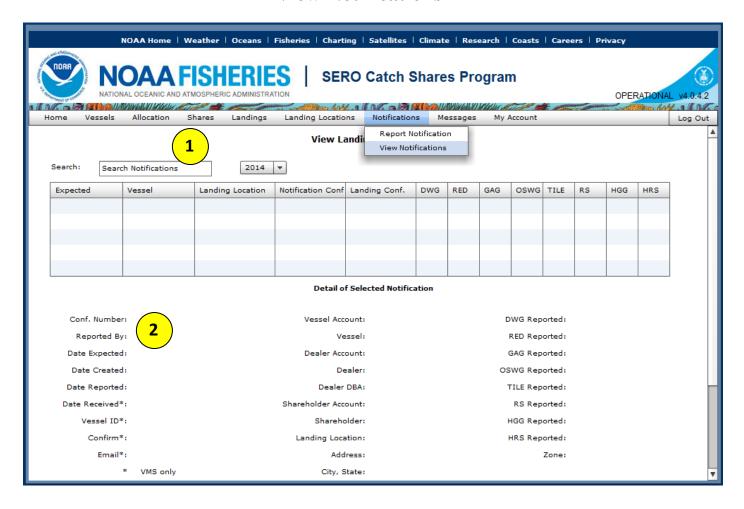


### **Reporting a Notification (continued)**

#### On the menu bar, select Notifications then select Report Notification

- 1. Begin typing in your vessel ID in the search box to narrow the list of vessels displayed in the grid below. Click on your vessel in the list below so it is highlighted in dark blue.
- 2. Begin typing in the landing location in the search box to narrow the list of landing locations displayed in the grid below. Click on the landing location in the list below so it is highlighted in dark blue.
- 3. Begin typing in the dealer name in the search box to narrow the list of dealers displayed in the grid below. Click on the dealer in the list below so it is highlighted in dark blue.
- 4. Enter the date and time of landing, including time zone.
- 5. Enter the estimated pounds of landings for each share category in gutted weight.
- 6. Press **Confirm**. You will receive the Landing Notification Confirmation screen.
- 7. Review the notification information; if incorrect, click the Cancel button to return to the previous window to correct the data.
- 8. If the notification information is correct, click the Record Notification button to submit. The Landing Notification Confirmation Code block will appear with the confirmation code 3H-mmddyy-nnn.

#### **View Notifications**



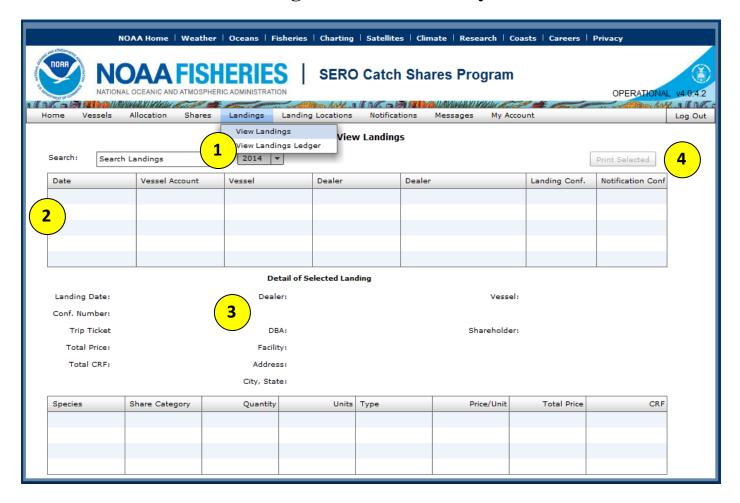
On the menu bar, select Notifications then select View Notifications

Every notification that you have made will be displayed on the **View Notifications** page. You can use this page to match up your landings transaction history (next page) with your notifications.

- 1. You can search your notifications by vessel, confirmation number, date, or landing location.
- 2. Select a notification from the table by clicking it to highlight the row in blue. Details from the landing transaction that you select will be displayed in the space below.

You can also view your landings from previous years by selecting the year filter at the top.

# **Landing Transaction History**



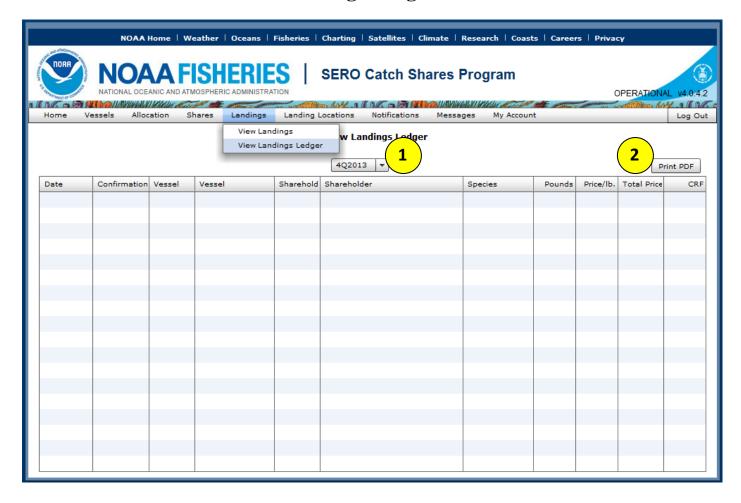
On the menu bar, select Landings then select View Landings

This page shows your landing transactions in chronological order.

- 1. You can search landing transaction by any component of the transaction (i.e. landing transaction code).
- 2. Select the landing transaction; you can sort by any of the headings.
- 3. Details of the selected transaction will populate below.
- 4. Select **Print Selected** to open the landing transaction with all details in a print-friendly PDF version.

You can match this page with your notifications (previous page).

# **Landings Ledger**

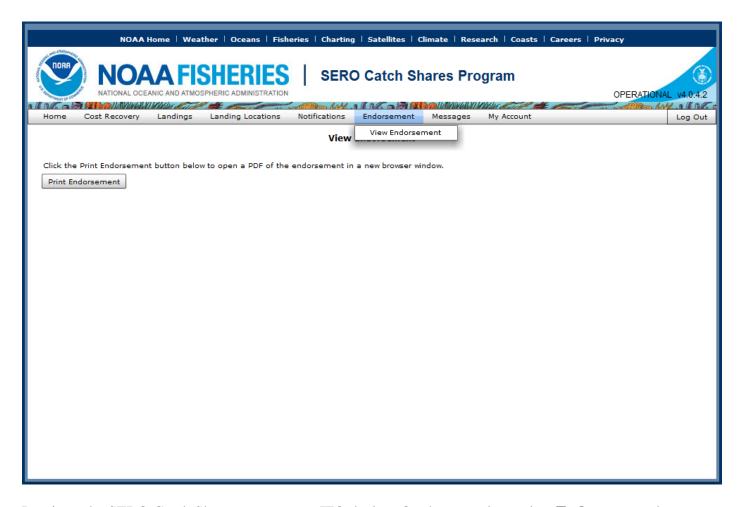


On the menu bar, select Landings then select View Landings Ledger

To view your landings:

- 1. Select the quarter of the fishing year of interest. The table will populate all of your landings for that quarter. Price per pound and cost recovery fees are summarized in the table as well.
- 2. Select **Print PDF** to open the landing ledger with all details in a print-friendly PDF version.

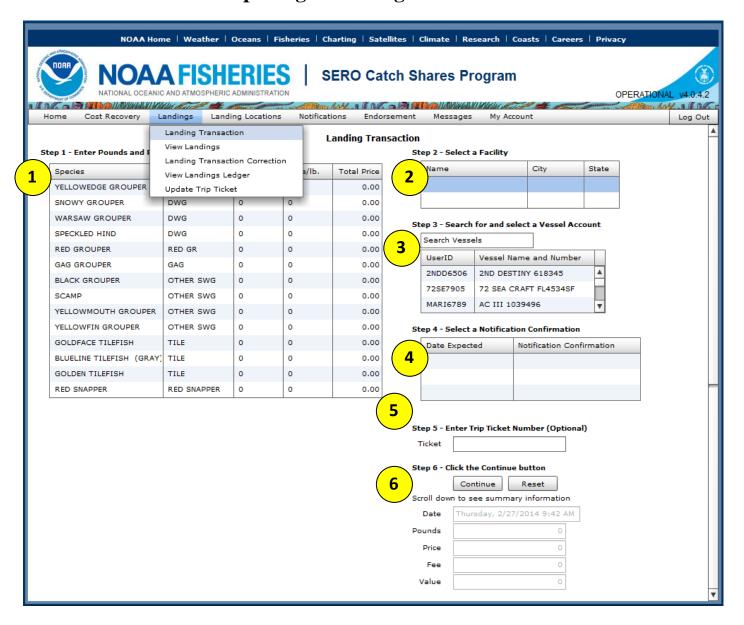
#### **View/Print Dealer Endorsement**



Log in to the SERO Catch Share system as an IFQ dealer. On the menu bar, select **Endorsement** then select **View Endorsement**.

Anyone holding a federal Gulf South Atlantic dealer permit (GSAD), formerly a reef fish dealer permit, must abide by the federal regulations for the IFQ program when purchasing groupers, tilefishes, or red snapper regardless of where in the Gulf the fish are harvested. A dealer wishing to purchase IFQ species must have an IFQ dealer account and a dealer endorsement. The endorsement is only valid with a federal GSAD permit. A copy of the dealer's endorsement must accompany any IFQ species from the landing location through possession by a dealer.

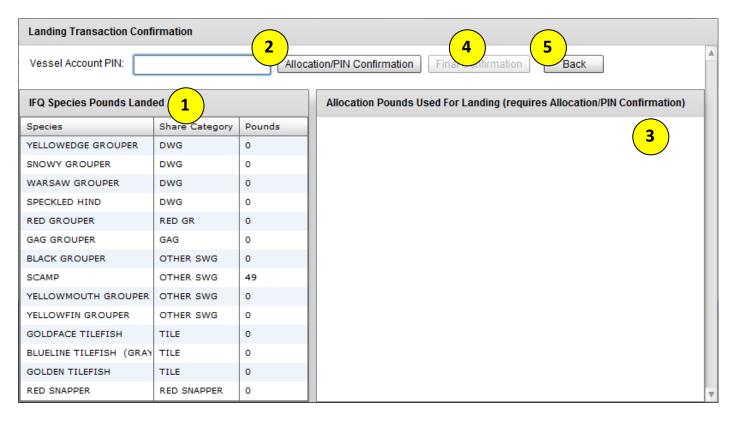
# **Completing a Landing Transaction**



Log in to the SERO Catch Share system as an IFQ dealer. On the menu bar, select **Landings** then select **Landing Transaction.** 

- 1. Enter the pounds (in gutted weight) and price per pound for all species landed.
- 2. Select the dealer's facility.
- 3. Select the vessel account which landed the fish for the landing transaction.
- 4. Select a landing notification confirmation number.
- 5. Enter a trip ticket number.
- 6. Review the total pounds and total price entered then press **Continue**.

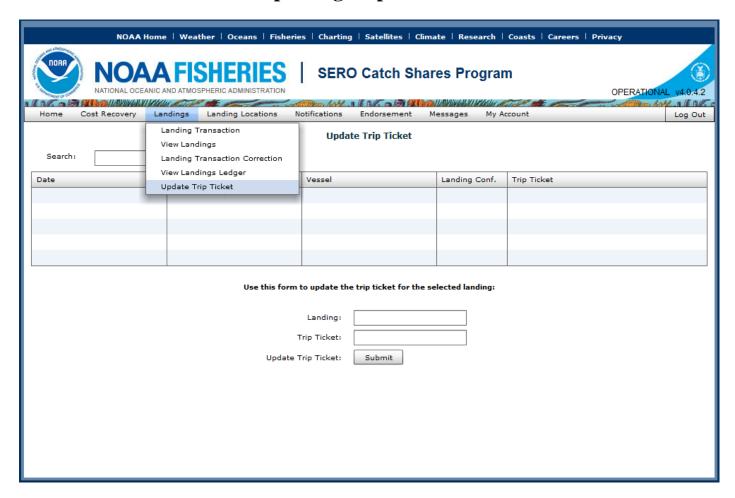
# Completing a landing transaction (continued): Confirming a Landing Transaction



This screen will appear after pressing Continue on the Landing Transaction screen.

- 1. Review the reported pounds landed by species.
- 2. To check that the vessel account has sufficient allocation, enter the vessel account PIN, then selecting **Allocation/PIN Confirmation**.
- 3. The table on the right of the screen will summarize the vessel account allocation used from each share category.
- 4. Then press **Final Confirmation** to complete the transaction.
- 5. Use the **Back** button if allocation is insufficient or to make changes to the landing transaction.

# **Updating Trip Ticket**



A dealer may add or update a trip ticket number associated with a landing transaction by selecting **Landings** then **Update Trip Ticket**.

Select the year of the landing transaction. Select the trip from the table to be changed. When you select the trip, the Landing field populates with the Landing Transaction Confirmation Number. You can add or edit the Trip Ticket number then select **Submit** to save the changes.

# **Completing a Landing Transaction Correction Form**

		O.M.	AB Control No. 0648-0551 Exp. Date 11/30/2014			
LANDING TRANSACTION CORRECTION REQUEST  Instructions: Please complete this form if you have a landing transaction that should be corrected. This form must be completed and signed by the IFQ dealer and the IFQ Fisherman within 15 days of the original transaction. By completing and signing this form, both the IFQ dealer and fisherman acknowledge the information below is accurate. Please mail this form to National Marine Fisheries Service, Sustainable Fisheries Division, 263 13th Avenue South, St. Petersburg, Florida 33701-5505. Any other corrections to landing transactions should be reported via the IFQ Customer Service phone line at 1-866-425-7627.						
IFQ Dealer:	2 IFQ Fishe	_				
Species Incorrect Poun Incorrect Poun Species Incorrect Poun Other Correction (please describe): Reason for the Landing Transaction C	as: Correct Pounds	: Incorrect Price: \$	Correct Price: \$			
I, ( <b>Dealer</b> ) correct. (28 U.S.C. § 1746; 18 U.S.C. § 162	, hereby declar 1; 18 U.S.C. § 1001).	e under penalty of perjury that the f	oregoing information is true and			
Signature of IFQ Dealer:						
5						
I, (Fisher)	, hereby declar 1; 18 U.S.C. § 1001).	e under penalty of perjury that the fo	oregoing information is true and			
Signature of IFQ Fisher:	Date:					
Under the provisions of the Paperwork Reduction Act of 1999 purpose of managing the Gulf of Mexico Reef Fish fishery. I provided will be treated in accordance with NOAA Administreporting burden for this collection of information includes the collection of information. Written comments regarding the sent to PRA Officer, NMFS, Southeast Regional Office, 263	The requested information is used to ensure ative Order 216-100. The public reporting e time for reviewing instructions, searching e burden-hour estimate or other aspects of	proper compliance with Gulf reef fish IFQ progra burden for this collection of information is estim g existing data sources, gathering and maintaining the collection-of-information requirements, or su	ams. Confidentiality of the information ated to be 5 minutes. The estimate of public the data needed, and completing and reviewing			
			Rev. 12/13/13			

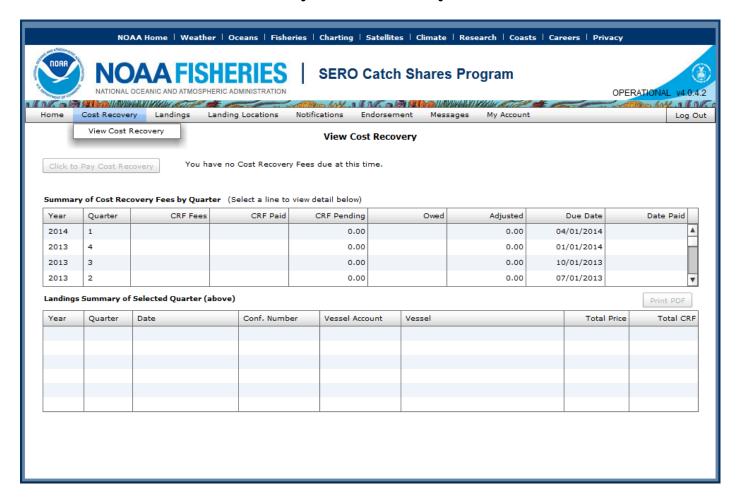
A dealer may initiate a Landing Transaction Correction by selecting **Landings** then **Landing Transaction Correction**.

Fill out all fields that apply. Required fields include:

- 1. Landing transaction approval code (DL#) and date of the transaction to be corrected.
- 2. Dealer Name and IFQ Shareholder Name.
- 3. Species that is being corrected.
- 4. Incorrect and correct data for pounds and/or price.
- 5. Both the dealer and fisher must sign and date the form.

The form must be mailed to NMFS at the address provided and received within 15 days of the original transaction.

# View/Pay Cost Recovery Fee



On the menu bar, select Cost Recovery then select View Cost Recovery

This page displays a summary of cost recovery fees collected by quarter. To pay the cost recovery fee, select **Click to Pay Cost Recovery**; the steps are very similar to making online purchases. Cost recovery fees will become available to pay the first day after the end of each calendar quarter. Dealers have 30 days to pay cost recovery fees. If dealers have an email address entered under the "Update Account" function, they will receive an email reminder the first day that cost recovery fees are available to be submitted.